

# One Care: April 2019 Enrollment Report

Executive Office of Health & Human Services

MassHealth Demonstration  
to Integrate Care for Dual Eligibles



# Monthly Enrollment Report

- MassHealth issues monthly reports on One Care enrollment activity
- Reports are issued near the end of the month
- Reports are intended to provide general information to stakeholders

# One Care Rating Category Definitions



- **F1 – Facility-based Care.** Individuals identified as having a long-term facility stay of more than 90 days
- **C3 – Community Tier 3 – High Community Need.** Individuals who have a daily skilled need; two or more Activities of Daily Living (ADL) limitations AND three days of skilled nursing need; and individuals with 4 or more ADL limitations
  - In CY2014, C3 split into two subsets:
    - C3B:** for C3 individuals with certain diagnoses (e.g., quadriplegia, ALS, Muscular Dystrophy and Respirator dependence) leading to costs considerably above the average for current C3
    - C3A:** for remaining C3 individuals
- **C2 – Community Tier 2 – Community High Behavioral Health.** Individuals who have a chronic and ongoing Behavioral Health diagnosis that indicates a high level of service need
  - In CY2014, C2 split into two subsets
    - C2B:** for C2 individuals with co-occurring diagnoses of substance abuse and serious mental illness
    - C2A:** for remaining C2 individuals
- **C1 – Community Tier 1 Community Other.** Individuals in the community who do not meet F1, C2 or C3 criteria



# Total Enrollment

- Effective April 1, 2019, total number of enrollees: 24,485

Total Enrollment by Plan	
Commonwealth Care Alliance (CCA)	21,709
Tufts Health Plan	2,776
Total	24,485

Total Enrollment by Rating Category	
F1	157
C3B	268
C3A	11,194
C2B	1,222
C2A	7,040
C1	4,510
Unavailable*	94
Total	24,485

\*The rating categories for 94 enrollments were unavailable at the time of this report.

# Enrollment Penetration by County

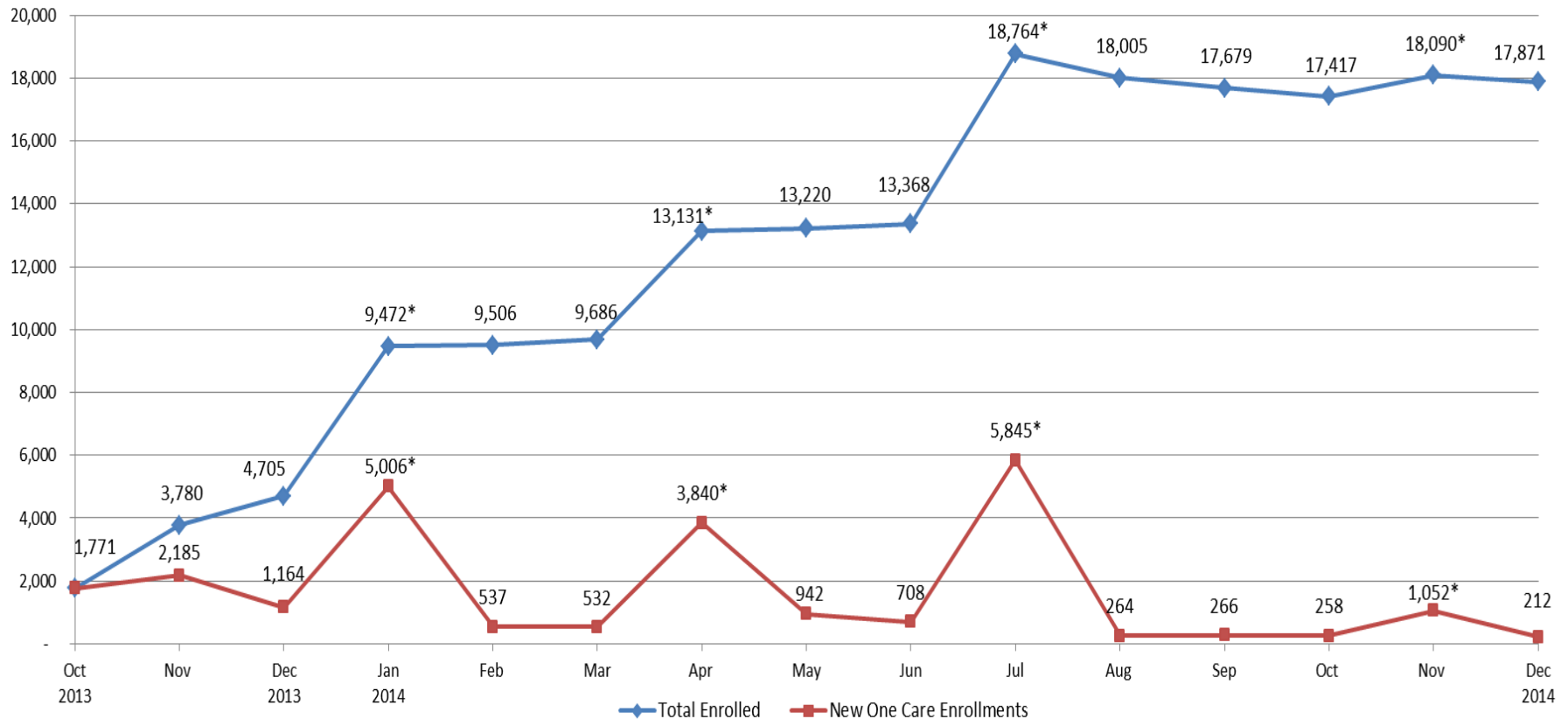


County	Enrolled	Eligible	% Eligible Enrolled
Bristol	77	14,855	0.5%
Essex	2,688	14,669	18.3%
Franklin	194	2,117	9.2%
Hampden	6,098	15,675	38.9%
Hampshire	341	2,775	12.3%
Middlesex	3,767	17,311	21.8%
Norfolk	1,294	7,469	17.3%
Plymouth	1,378	7,265	19.0%
Suffolk	4,740	14,243	33.3%
Worcester	3,908	16,005	24.4%
Total	24,485	112,384	21.8%

# Enrollment Over Time: Demonstration Year 1



Monthly One Care Enrollment  
Demonstration Year 1 (Oct. 2013 - Dec. 2014)



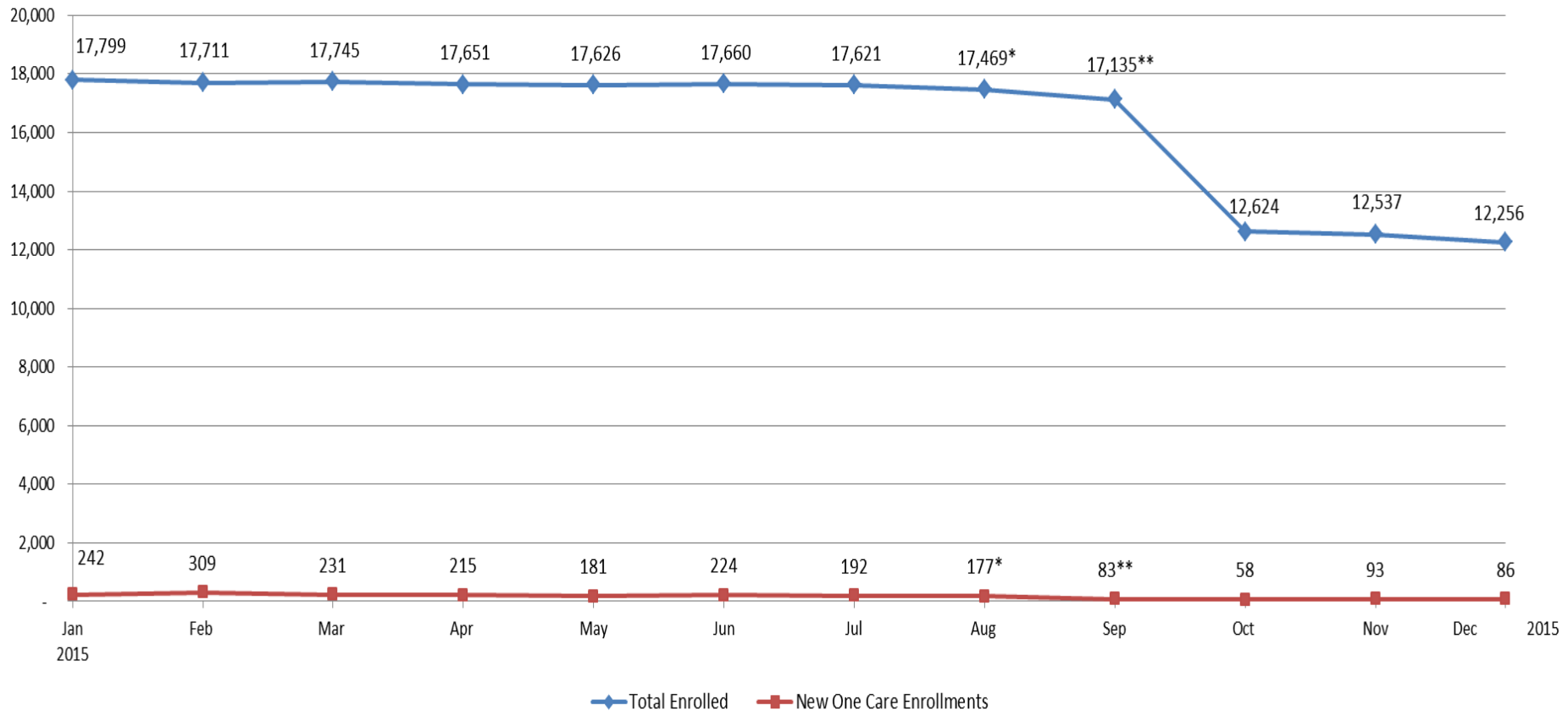
\*Auto-assignment effective dates (Round 1: 1/1/2014, Round 2: 4/1/ 2014, Round 3: 7/1/2014, Round 4: 11/1/2014). Round 4 consisted only of auto-assignments to Tufts Health Plan.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Enrollment Over Time: Demonstration Year 2



Monthly One Care Enrollment  
Demonstration Year 2 (Jan. 2015 - Dec. 2015)



\*On August 7, 2015, CCA temporarily stopped accepting new One Care enrollments. Members previously enrolled with CCA for One Care were able to re-enroll.

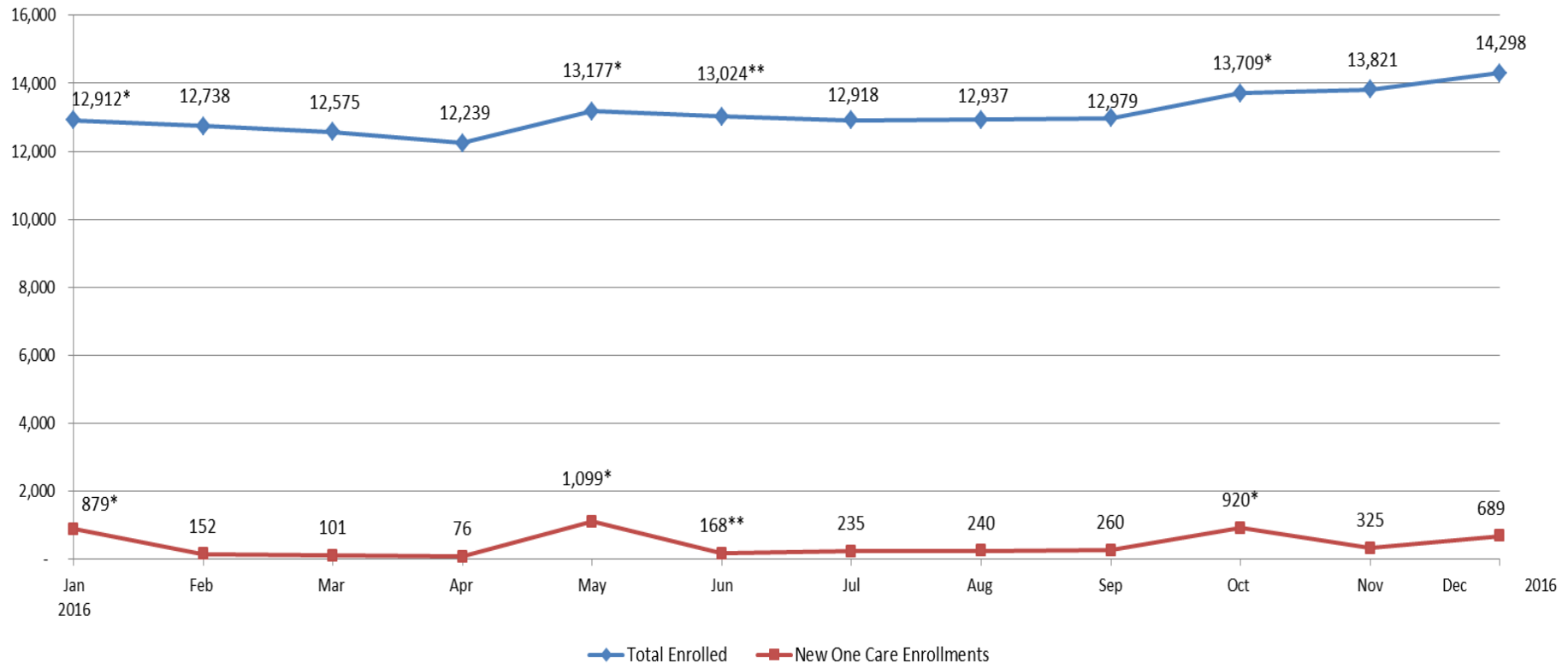
\*\*Fallon Total Care ended its participation in One Care as of September 30, 2015.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Enrollment Over Time: Demonstration Year 3



Monthly One Care Enrollment  
Demonstration Year 3 (Jan. 2016 - Dec. 2016)



\*Auto-assignment effective dates (Round 5: 1/1/2016; Round 6: 5/1/2016; Round 7: 10/1/2016). Rounds 5 and 6 consisted only of auto-assignments to Tufts Health Plan; Round 7 consisted only of auto-assignments to CCA.

\*\*CCA accepted limited enrollments for January 1 and May 1 in 2016, and in May fully reopened to new enrollments for June 1, 2016 and later dates.

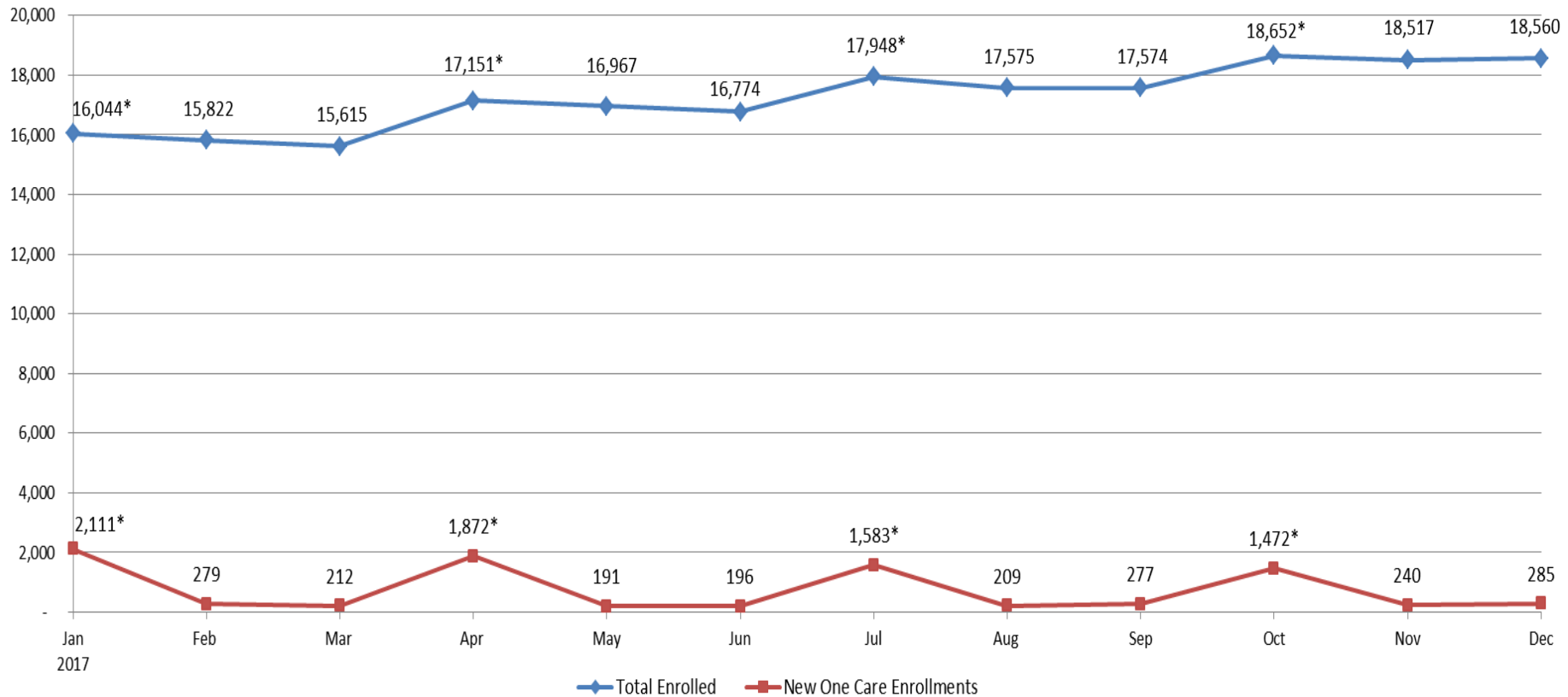
Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.



# Enrollment Over Time: Demonstration Year 4



Monthly One Care Enrollment  
Demonstration Year 4 (Jan. 2017 - Dec. 2017)



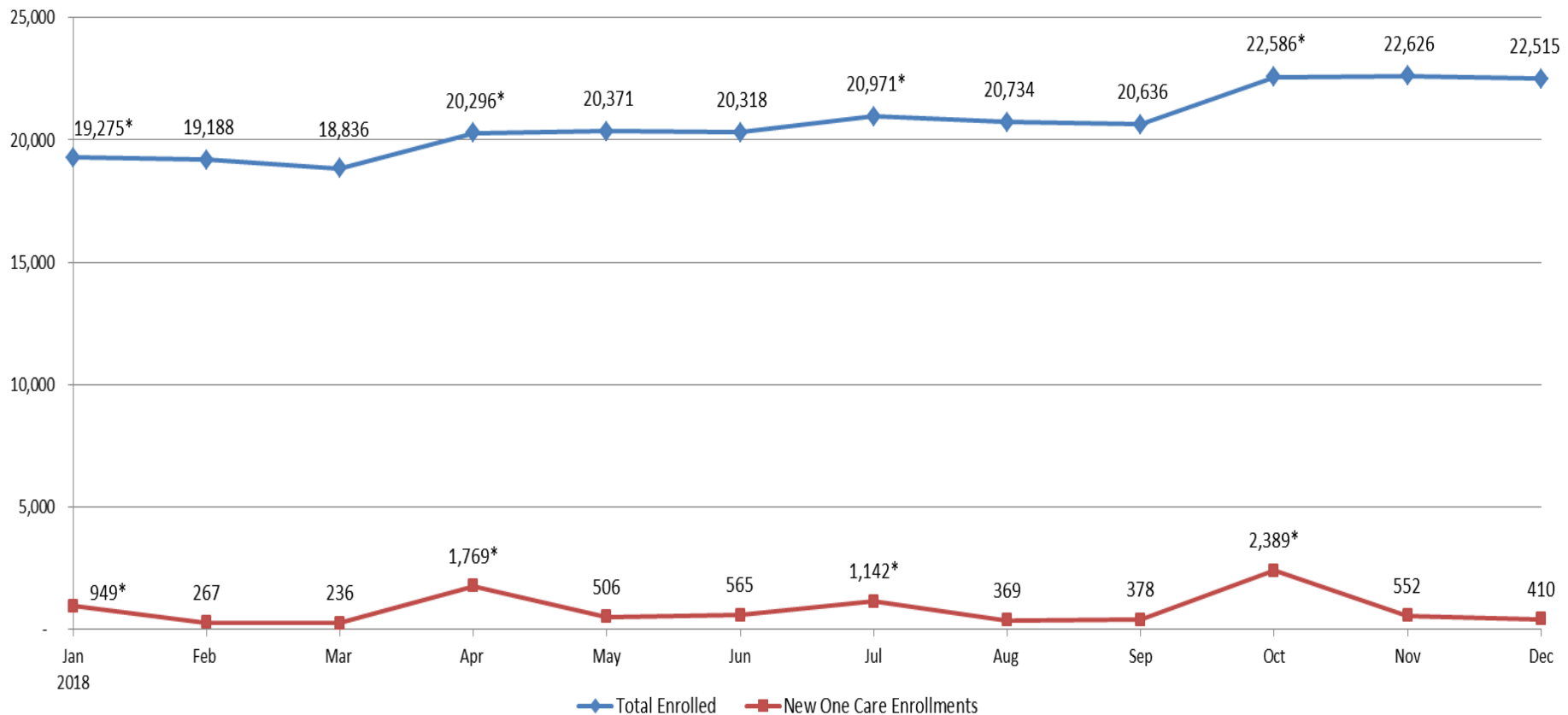
\*Auto-assignment effective dates (Round 8: 1/1/2017; Round 9: 4/1/2017; Round 10: 7/1/2017; Round 11: 10/1/2017). Round 11 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Enrollment Over Time: Demonstration Year 5



Monthly One Care Enrollment  
Demonstration Year 5 (Jan. 2018 - Dec. 2018)



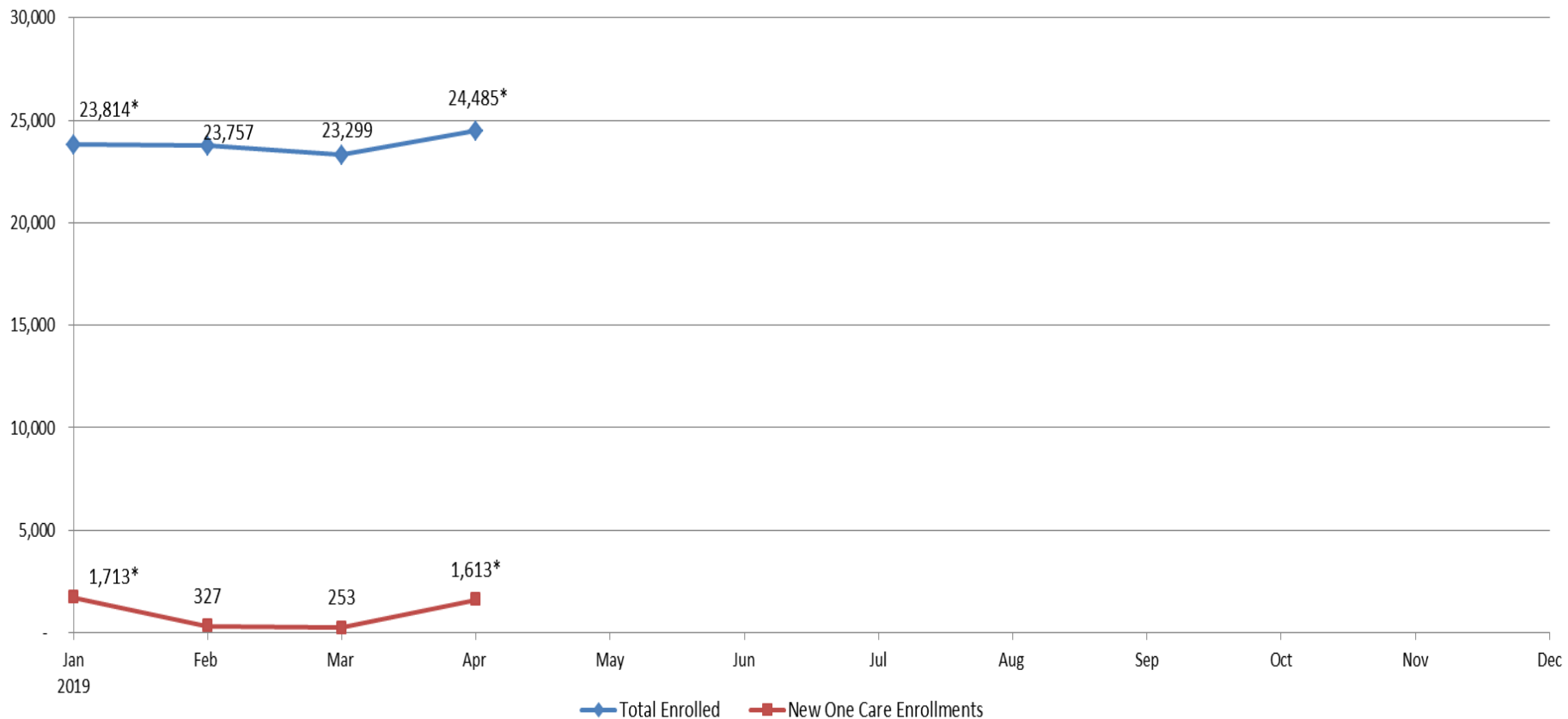
\*Auto-assignment effective date (Round 12: 1/1/2018; Round 13: 4/1/2018; Round 14: 7/1/2018; Round 15: 10/1/2018). Rounds 12, 13, and 14 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Enrollment Over Time: Demonstration Year 6



Monthly One Care Enrollment  
Demonstration Year 6 (Jan. 2019 - Dec. 2019)



\*Auto-assignment effective date (Round 16: 1/1/2019; Round 17: 4/1/2019). Rounds 16 and 17 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.



# Opt-Outs

- Total number of opt-outs as of April 1: 37,952
  - Will be excluded from any future auto-enrollment
  - If eligible, can choose to enroll by self-selection at any time
- Total opt-out number includes individuals who may be ineligible
- Of the 112,384 individuals who are eligible for One Care, **33.8%** have chosen to opt out

Total Opt-Outs by County	
Bristol	124
Essex	3,472
Franklin	515
Hampden	7,277
Hampshire	1,556
Middlesex	5,548
Norfolk	1,963
Plymouth	1,731
Suffolk	6,647
Worcester	8,880
Non-Demo Counties	239
Total	37,952



# One Care

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